Smart FIR Support Memo

Topic

Caseware Users

<u>Response</u>

Your organization currently uses Caseware to populate the Smart FIR schedules and the **User has a Go-Secure ID**

1. A user connected to Caseware such that Caseware formulas are evaluated to numbers;

   a. Can Backup and Submit (evaluated values will be sent)

   b. Cannot Restore (will not overwrite Caseware formulas)

2. A user Not connected to Caseware such that Caseware formulas are present but not evaluated;

   a. Cannot Backup, Submit or Restore (no Caseware values to send, formulas will not be overwritten on restore)

3. Once Caseware formulas are overridden with hard values, SmartFIR behaves as designed. User can Backup, Submit or Restore

4. Some Users have reported conflicts with Caseware and the Smartview add-in. Should this occur please do not uninstall Smartview. Instead, you have the option to disable and re-enable the Smartview. See Support Memo - Smartview Add-in Enable Disabled for instructions.

For Further information please contact FIR.MMAH@Ontario.ca